

Charter: Customer Service Delivery Charter

Charter Theme: Provision of customer service as espoused in various University policy documents with a view to fulfilling the University's desire to offer high quality, training, service and products that engender customer loyalty

Charter Contact: Corporate Communications Manager

Charter Approval: University Management Board

Category: Customer Service


Reference: JOOUST/VC/PR/SC/003

Status: Approved by University Management Board
Min: JOOUST/VC/UMB/143/2018

Commencement Date: 20th December, 2013

Revised: 6th July 2018


Signed:



Ag. Deputy Vice - Chancellor (PAF)
Prof. Francis. O. Ang'awa

6th July 2018

Date



Vice-Chancellor
Prof. Stephen. G. Agong'

6th July 2018

Date